**Test Cases**

**User Interface Test Cases**

1. Services offered are highlighted correctly with proper color and font and grammar.
2. Service links are enabled.
3. The chat messages of niki and user should appear differently to be able to segregate them.
4. The chat input box has arrow send button on the right and service selection icon on the left.
5. Close/Exit button on the right of the app.
6. Menu should appear while clicking triple line button on the top left.
7. The menu items should be displayed correctly and should be enabled.
8. The name of the app should be displayed correctly with proper font and color.
9. “ Niki is typing “ text appears when Niki is typing.

**Compatibility Test Cases**

1. Testing App on Different iOS Versions.
2. Testing App on different OS (Android,iOS)

**Security**

1. SQL Injection
2. CSRF
3. User Data Encryption

**Functional**

1. Integration testing of App with different Client API’s (Like Ola,Uber)
2. Testing Niki with different input data (Junk,NULL,extra long input).
3. Validating results from Niki ( Data,Images,Location)
4. Checking functionalities in Menu bar (Like My Orders,Improve my Experience etc).
5. Service selection icon (on left of the chat input box) should change according to the service selected.

**Stress**

1. Multiple Users using same functionality simultaneously.
2. Multiple Clicks at the same time.

**Latency**

1. Testing on different Internet Speeds (Throttling).
2. Testing in different regions.